



## **Springer**



1st ed. 2016, XVII, 335 p. 97 illus.

#### Printed book

Hardcover

#### Printed book

Hardcover

ISBN 978-81-322-2379-5

£ 109,99 | CHF 153,50 | 129,99 € | 142,99 € (A) | 139,09 € (D)

Available

## Discount group

Science (SC)

### **Product category**

Contributed volume

#### **Series**

Flexible Systems Management

## Other renditions

Softcover

ISBN 978-81-322-3461-6

#### **Business and Management: Organization**

Sushil, Bhal, K.T., Singh, S.P. (Eds.), Indian Institute of Technology Delhi, New Delhi, India

# Managing Flexibility

People, Process, Technology and Business

- Provides a conceptual framework of the key dimensions of business excellence: flexibility and agility
- Presents high-quality research/case applications supported by numerous illustrations and tabular compilation
- Brings together multiple facets of flexibility and agility in organizations in a single volume

This edited book provides a conceptual framework of managing flexibility in the areas of people, process, technology and business supported by researches/case applications in various types of flexibilities in business. The book is organized into following five parts: (i) Managing Flexibility; (ii) People Flexibility; (iii) Process Flexibility; (iv) Flexibility in Technology and Innovation Management; and (v) Business Flexibility. Managing flexibility at the level of people, process, technology and business encompasses the requirements of both choice and speed. The need for managing flexibility is growing to cope with the developments and challenges in the global business environment. This can be seen from reactive as well as proactive perspectives. Flexibility is a major dimension of business excellence and deals with a paradoxical view point such as stability and dynamism, continuity and change, centralization and decentralization, and so on. It needs to be managed at the levels of people, process, technology and various business functions and it is important to create flexibility at the level of people to create and manage flexibility in processes and technologies in order to support flexible business requirements.

## Order online at springer.com/booksellers

Springer Nature Customer Service Center GmbH
Customer Service
Tiergartenstrasse 15-17
69121 Heidelberg
Germany

T: +49 (0)6221 345-4301

row-booksellers@springernature.com



Prices and other details are subject to change without notice. All errors and omissions excepted. Americas: Tax will be added where applicable. Canadian residents please add PST, QST or GST. Please add \$5.00 for shipping one book and \$1.00 for each additional book. Outside the US and Canada add \$10.00 for first book, \$5.00 for each additional book. If an order cannot be fulfilled within 90 days, payment will be refunded upon request. Prices are payable in US currency or its equivalent.

