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Miroslaw Staron, Wilhelm Meding

Software Development Measurement Programs

Development, Management and Evolution

- Combines academic research with industrial practice to support companies in their journey from manual reporting to automated decision support
- Organized as a gradual progression from theories of measurement to practical and organizational aspects of maintaining measurement systems
- Based on the authors' experiences introducing over 40,000 measurement systems at more than a dozen companies

This book seeks to promote the structured, standardized and accurate use of software measurement at all levels of modern software development companies. To do so, it focuses on seven main aspects: sound scientific foundations, cost-efficiency, standardization, value-maximization, flexibility, combining organizational and technical aspects, and seamless technology integration. Further, it supports companies in their journey from manual reporting to automated decision support by combining academic research and industrial practice. When scientists and engineers measure something, they tend to focus on two different things. Scientists focus on the ability of the measurement to quantify whatever is being measured; engineers, however, focus on finding the right qualities of measurement given the designed system (e.g. correctness), the system's quality of use (e.g. ease of use), and the efficiency of the measurement process. In this book, the authors argue that both focuses are necessary, and that the two are complementary. Thus, the book is organized as a gradual progression from theories of measurement (yes, you need theories to be successful) to practical, organizational aspects of maintaining measurement systems (yes, you need the practical side to understand how to be successful). The authors of this book come from academia and industry, where they worked together for the past twelve years. They have worked with both small and large software development organizations, as researchers and as measurement engineers, measurement program leaders and even teachers. They wrote this book to help readers define, implement, deploy and maintain company-wide measurement programs, which consist of a set of measures, indicators and roles that are built around the concept of measurement systems.

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