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Economics : Public Administration

Ojo, Adegboyega, Millard, Jeremy (Eds.)

Government 3.0 – Next Generation Government Technology Infrastructure and Services

Roadmaps, Enabling Technologies & Challenges

- **Presents insights from respected leading experts and academics in the area of public service innovation and the different technologies**
- **For the first time provides a consolidated picture of possible impact of key disruptive technologies for the public administration**
- **Provides experience from early adopters to guide policy makers in roadmap development**

Historically, technological change has had significant effect on the locus of administrative activity, cost of carrying out administrative tasks, the skill sets needed by officials to effectively function, rules and regulations, and the types of interactions citizens have with their public authorities. Next generation Public Sector Innovation will be "Government 3.0" powered by innovations related to Open and big data, administrative and business process management, Internet-of-Things and blockchains for public sector innovation to drive improvements in service delivery, decision and policy making and resource management. This book provides fresh insights into this transformation while also examining possible negative side effects of the increasing openness of governments through the adoption of these new innovations. The goal is for technology policy makers to engage with the visions of Government 3.0. Researchers should be able to critically examine some of the innovations described in the book as the basis for developing research agendas related to challenges associated with the adoption and use of some of the associated technologies.

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