

Preface¹

This book is the result of the joint efforts of numerous people who collaborated in various forms in the research project *IT for Analysis and Intelligent Design of e-Government* (ITAIDE) in the period January 2006 to December 2010. The objective of the project was to study IT innovations that can help to make global trade more efficient, safer and more secure. We gratefully acknowledge the funding of the ITAIDE project from the 6th Framework Information Society Technology (IST) Programme of the European Commission. The Vrije University Amsterdam acted as coordinating partner and Yao-Hua Tan² acted as project coordinator.

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¹ The listing of people per organization is done in alphabetic order.

² Since September 1, 2009 Yao-Hua Tan also holds an affiliation at the Delft University of Technology.

- Bart Mutsaers, Henk van Pelt, Patrick Ramselaar, Lourens Riemens, Rob Roodenrijs, Willy Rovers, Theo Ruijters, Onno Schweers, Johan Stoop, Robbert Veldhuizen, Frans Vermeulen, Wim Visscher, Hans van der Vlist.
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The views and opinions expressed in this book are those of the authors, and do not necessarily reflect the views of the European Commission or other organizations directly or indirectly involved in the ITAIDE project.

We strongly recommend readers to consult the web-site established for the project, where it is possible to find two short videos about the project, all scientific papers published in relation to the project, a number of working documents, and other project relevant material: www.ITAIDE.org.

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