# Table of Contents

## Opening Keynote

Enhancing Creativity with Groupware Toolkits .......................... 1  
*Saul Greenberg*

## Workspaces and Groupware Infrastructure

MARS: Modelling Arenas to Regulate Collaborative Spaces .......... 10  
*Carmen Mezura-Godoy, Michel Riveill, Stephane Talbot*

Transparent Latecomer Support for Synchronous Groupware .......... 26  
*Stephan Lukosch*

COVE: A Design and Implementation of Collaborative  
Object-Oriented Visualization Environment ............................ 42  
*Hyung-Jun Kim, So-Hyun Ryu, Young-Je Woo, Yong-won Kwon,  
Chang-Sung Jeong*

## Tailoring

Designing Tailorable Groupware for the Healthcare Domain ............ 58  
*Robert Slagter, Margit Sanchez Biemans*

Two-Level Tailoring Support for CSCL ................................. 74  
*Jörg M. Haake, Till Schümmer, Anja Haake, Mohamed Bourimi,  
Britta Landgraf*

The Reciprocity Project. A P2P Meta-groupware Supporting  
Co-evolution and Reciprocity ........................................... 82  
*Frédéric Hoogstoel, Ludovic Collet, Alain Derycke,  
Xavier Le Pallec*

Symba: A Tailorable Framework to Support Collective Activities in  
a Learning Context ...................................................... 90  
*Marie-Laure Betbeder, Pierre Tchounikine*

## Evaluating Groupware

The Impacts of Awareness Tools on Mutual Modelling in a  
Collaborative Video-Game .............................................. 99  
*Nicolas Nova, Pierre Dillenbourg, Thomas Wehrle, Jeremy Goslin,  
Yvan Bourquin*
Perceived Value: A Low-Cost Approach to Evaluate Meetingware ........ 109
   Pedro Antunes, Carlos J. Costa

Exploring Interaction Behaviour and Performance of Online Collaborative Learning Teams ........................................... 126
   Thanasis Daradoumis, Fatos Xhafa, Joan Manel Marquès

Flexible Workflow

A New Language to Support Flexible Failure Recovery for Workflow Management Systems ........................................... 135
   Gwan-Hwan Hwang, Yung-Chuan Lee, Bor-Yih Wu

Constraint-Based Flexible Workflows ........................................... 151
   Jacques Wainer, Fábio de Lima Bezerra

Workflow Recovery Framework for Exception Handling:
Involving the User ......................................................... 159
   Hernâni Mourão, Pedro Antunes

CSCL

COW, a Flexible Platform for the Enactment of Learning Scenarios .... 168
   Thomas Vantroys, Yvan Peter

Competency Management for Group Formation on the AulaNet Learning Environment ........................................... 183
   Hugo Fuks, Luís Henrique Raja Gabaglia Mitchell,
   Marco Aurélio Gerosa, Carlos José Pereira de Lucena

Dynamic Generation of Adaptive Web-Based Collaborative Courses .... 191
   Rosa M. Carro, Alvaro Ortigosa, Estefanía Martín,
   Johann Schlichter

Collaborative Authoring, Use, and Reuse of Learning Material in a Computer-Integrated Classroom ................................ 199
   Nelson Baloian, José A. Pino, Olivier Motelet

Awareness

Supporting Collaborative Drawing with the Mask Versioning Mechanism ........................................... 208
   Alexandre Pereira Meire, Marcos R.S. Borges,
   Renata Mendes de Araújo,

An Agent Framework to Support Opportunistic Collaboration ............ 224
   Melfry Moreno, Adriana Vivacqua, Jano de Souza
Supporting Collaborative Processes

Groupware Support for Cooperative Process Elicitation .................. 232
   Rosa M. de Freitas, Marcos R.S. Borges, Flávia Maria Santoro,
   José A. Pino

Improving the Use of Strategies in Computer-Supported
Collaborative Processes .................................................. 247
   César A. Collazos, Luis A. Guerrero, José A. Pino, Sergio F. Ochoa

Supporting Complex Decision Making Processes with Collaborative
Applications – A Case Study ............................................ 261
   Patrick Brézillon, Frédéric Adam, Jean-Charles Pomerol

Workflow Management Systems

An Architecture for Supporting Disconnected Operation in Workflow:
An XML-Based Approach .............................................. 277
   Pedro Arroyo-Sandoval, Ana I. Martinez-Garcia,
   Cristina Ramirez-Fernandez

Interoperability of Workflow Engines Based on Agents
Using Semantics ....................................................... 293
   Gabrielle D’Annunzio Cavalcanti, Pedro Porfírio Muniz Farias

Context in Groupware

A Conceptual Framework for Analyzing the Use of Context
in Groupware ............................................................ 300
   Márcio G.P. Rosa, Marcos R.S. Borges, Flavia M. Santoro

Application Design Based on Work Ontology and an Agent Based
Awareness Server ....................................................... 314
   Rosa Alarcón, David A. Fuller

Supporting Context-Aware Collaboration in a Hospital:
An Ethnographic Informed Design .................................... 330
   Miguel A. Muñoz, Victor M. Gonzalez, Marcela Rodríguez,
   Jesus Favela

Supporting Communities

MADE – A Groupware Application to Support Real-Time Activities
of Distributed and Cooperating Communities ......................... 345
   Pekkola Samuli, Arto Rikalainen, Tero Toivonen, Saku Hujala,
   Niina Kaarilahti, Risto Lintinen, Pasi Pohjola
Collaborative Scenarios to Promote Positive Interdependence among Group Members .................................................. 356
  César A. Collazos, Luis A. Guerrero, José A. Pino,
  Sergio F. Ochoa

Building Virtual Communities for Information Retrieval ............... 371
  Daniel Memmi, Olivier Nérot

Author Index .............................................................................. 381
Groupware: Design, Implementation, and Use
Favela, J.; Decouchant, D. (Eds.)
2003, XII, 382 p. 854 illus., Softcover
ISBN: 978-3-540-20117-5