

CONTENTS

Part I Diversity and Inclusion in the Workplace

- | | | |
|----------|---|------------|
| 1 | Diversity Across Cultures | 3 |
| | Kelley A. Conrad PhD, Herman van Niekerk PhD, Subodh
Simon Karmarkar, Susanne Beier PhD, Francisco Javier Reyes
Avila DBA, Debra Jenkins and Violet Nxedhlana | |
| 2 | Age Diversity in the Workplace | 31 |
| | Pamela Ann Gordon PhD | |
| 3 | Race, Ethnicity, and Religion in the Workplace | 49 |
| | Keri L. Heitner PhD | |
| 4 | Sexual Orientation and Gender Diversity in the
Workplace | 69 |
| | Gary Howell PsyD | |
| 5 | Diversity and Workplace Spirituality | 81 |
| | Ronald R. Rojas DBA | |
| 6 | Design Thinking: Problem Solving in the Diverse
Workplace | 109 |
| | Bethany K. Mickahail PhD, FRSA | |

7	Diversity in Learning Kate Andrews PhD	123
----------	--	------------

Part II Applying D&I in the Workplace

8	Embracing People with Special Needs and Disabilities Bethany K. Mickahail PhD, FRSA and Kate Andrews PhD	139
----------	--	------------

9	D&I and Leadership in Organizations Pamela Allen DM	153
----------	---	------------

10	D&I and Effective Global Citizenship Judith A. Smrha PhD	171
-----------	--	------------

11	Work-Life Balance in the Workplace Donnie Hutchinson	185
-----------	--	------------

12	D&I Framework: Diagnostics, Gap Analysis, and Action Plan Carlos Tasso Eira de Aquino PhD	201
-----------	---	------------

	Author Index	217
--	---------------------	------------

	Subject Index	229
--	----------------------	------------



<http://www.springer.com/978-3-319-54992-7>

Diversity and Inclusion in the Global Workplace
Aligning Initiatives with Strategic Business Goals
de Aquino, C.T.E.; Robertson, R.W. (Eds.)
2018, XVIII, 237 p. 11 illus., Hardcover
ISBN: 978-3-319-54992-7