Contents

Why Do Firms Outsource: A Tool for Contextual Ambidexterity . . . . . . . . . . 1
   Shivom Aggarwal, Kiron Ravindran, and Gautam Ray

Sharing Knowledge in a Shared Services Center Context: An Explanatory
Case Study of the Dialectics of Formal and Informal Practices . . . . . . . . . . 19
   Dragos Vieru and Pierre-Emmanuel Arduin

Towards an Integrated Methodology for Implementing Shared Services . . . . 40
   Vipin Suri, Kuldeep Kumar, and Jos van Hillegersberg

Exploring Career Anchors in Shared Service Centres . . . . . . . . . . . . . . . . . 51
   Stephanie Lambert, Andrew Rothwell, and Ian Herbert

An Examination of the Relationship Between Organizational Culture
Determinants and Retained Organizations Growth Stages . . . . . . . . . . . . . . . 77
   Albert Plugge, Christiaan Kooijman, and Marijn Janssen

The Clash of Cultures in Information Technology Outsourcing
Relationships: An Institutional Logics Perspective . . . . . . . . . . . . . . . . . . . 97
   Nikolaus Schmidt, Bastian Zöller, and Christoph Rosenkranz

Outsourcing and Innovation: A Comparative Study of Italy and the UK . . . . 118
   Giovanni Vaia and Ilan Oshri

An Accounting Firm Perspective of Offshoring . . . . . . . . . . . . . . . . . . . . . 137
   Silvia Caratti, Brian Perrin, and Glennda Scully

Offshoring in the Wrong Direction? . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 166
   Paul Alpar

Contract Renewal Decisions in IT-Outsourcing:
A Survey in the Netherlands . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 178
   Erik Beulen

Exploring Choices of Software Sourcing Methods Among Start-Ups . . . . . 193
   Björn Johansson, Blerta Deliallis, and Pien Walraven

Author Index . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 211
Shared Services and Outsourcing: A Contemporary Outlook
10th Global Sourcing Workshop 2016, Val d'Isère, France, February 16-19, 2016, Revised Selected Papers
Kotlarsky, J.; Oshri, I.; Willcocks, L.P. (Eds.)
2016, VII, 211 p. 51 illus., Softcover
ISBN: 978-3-319-47008-5