## Contents

1. Co-production of Public Services: Meaning and Motivations .......................... 1  
   Enrico Bracci, Mariagrazia Fugini and Mariafrancesca Sicilia

2. Co-production and Inter-organisational Collaboration in the Provision of Public Services: A Critical Discussion .......................... 13  
   Alessandro Sancino and Carol Jacklin-Jarvis

3. The Participatory Budgeting as a Form of Co-production .......................... 27  
   Carmela Barbera, Mariafrancesca Sicilia and Ileana Steccolini

4. When is Personalisation Considered a Form of Co-production?  
   The Case of Personal Budgets Reform in English Social Care .......................... 41  
   Enrico Bracci and Danny Chow

5. Co-production in Action: The Case of an Italian Residential Care Home .......................................................... 59  
   Gaia Bassani, Cristiana Cattaneo and Giovanna Galizzi

6. Co-production in Healthcare: Moving Patient Engagement Towards a Managerial Approach .......................................................... 77  
   Silvia Gilardi, Chiara Guglielmetti, Marta Marsilio and Maddalena Sorrentino

7. Co-production Makes Cities Smarter: Citizens’ Participation in Smart City Initiatives .......................................................... 97  
   Walter Castelnovo

8. The Role of ICT in Co-Production of e-Government Public Services .......................................................... 119  
   Mariagrazia Fugini and Mahsa Teimourikia
Co-production in the Public Sector
Experiences and Challenges
Fugini, M.; Bracci, E.; Sicilia, M. (Eds.)
2016, VII, 139 p. 5 illus., Softcover
ISBN: 978-3-319-30556-1