# Contents

1 Co-production of Public Services: Meaning and Motivations .......................... 1  
   Enrico Bracci, Mariagrazia Fugini and Mariafrancesca Sicilia

2 Co-production and Inter-organisational Collaboration  
   in the Provision of Public Services: A Critical Discussion  ..................... 13  
   Alessandro Sancino and Carol Jacklin-Jarvis

3 The Participatory Budgeting as a Form of Co-production  ....................... 27  
   Carmela Barbera, Mariafrancesca Sicilia and Ileana Steccolini

4 When is Personalisation Considered a Form of Co-production?  
   The Case of Personal Budgets Reform in English Social Care ................ 41  
   Enrico Bracci and Danny Chow

5 Co-production in Action: The Case of an Italian Residential  
   Care Home .......................................................................................... 59  
   Gaia Bassani, Cristina Cattaneo and Giovanna Galizzi

6 Co-production in Healthcare: Moving Patient Engagement  
   Towards a Managerial Approach ........................................................... 77  
   Silvia Gilardi, Chiara Guglielmetti, Marta Marsilio  
   and Maddalena Sorrentino

7 Co-production Makes Cities Smarter: Citizens’ Participation  
   in Smart City Initiatives ................................................................. 97  
   Walter Castelnovo

8 The Role of ICT in Co-Production of e-Government Public  
   Services .............................................................................................. 119  
   Mariagrazia Fugini and Mahsa Teimourikia
Co-production in the Public Sector
Experiences and Challenges
Fugini, M.; Bracci, E.; Sicilia, M. (Eds.)
2016, VII, 139 p. 5 illus., Softcover
ISBN: 978-3-319-30556-1