Preface

(*Messages from the General Co-Chairs*)

On behalf of the organizing committee, we would like to welcome you to the 18th International Conference on Information Systems Development (ISD2009). The purpose of this conference is to provide an international forum for technical discussion and exchange of ideas in information systems area among the researchers, developers, and users from academia, business, and industry.

This is the first time that this conference is held in China. We are most privileged to be hosting this conference. Nanchang is an ancient city full of historical and cultural heritages dating back more than 2,200 years. As the capital city of Jiangxi Province, it is an excellent location for a forum of academic and professional communications and exchange of research ideas, with a side helping of meaningful entertainment and cultural immersion.

In spite of the negative impact of the financial recession starting from 2008 and the prevalence of A/H1N1 Flu, the conference still received many papers from more than 20 counties and regions this year.

This year's conference continues the ISD conferences tradition with an excellent program, consisting of 5 keynote speeches and 54 research paper presentations. The accepted papers have been peer reviewed strictly by three or more experts and selected carefully from 89 submissions across Australia, China (including Hong Kong), Croatia, Czech Republic, Denmark, Finland, Germany, Greece, Hong Kong, India, Ireland, Latvia, Lithuania, the Netherlands, Poland, Spain, Sweden, the UK, and the USA.

We wish to express our gratitude to the programme committee members, external reviewers, track chairs, and all the authors in particular for their excellent contributions of their work.

We would like to thank the International Advisory Committee, Gregory Wojtkowski, Wita Wojtkowski, and Henry Linger for their guidance. We also appreciate the work by the programme co-chairs, William Wei Song and Shenghua Xu; the organizing co-chairs, Changxuan Wan and Guoqiong Liao; the organizing vice-chairs, Bo Shen, Shumei Liao, and Yuansheng Zhong; the finance and registration chair, Jucheng Yang; the local arrangements chair**,** Shihua Luo; the publication

chair**,** Xiaofeng Du; and the publicity co-chairs, Joe Geldart and Juling Ding, who have done a great job putting together an excellent technical program.

Finally, but none the less, thanks to NSF China, Jiangxi Computer Society, and Jiangxi University of Finance and Economics for their sponsorship and support.

We hope that all of you will find the technical programme of ISD2009 to be interesting and beneficial to your research. We also hope that you enjoy your stay in Nanchang, with time to visit the plethora of historic and scenic locations, such as Tengwang Pavilion, Lushan Mountain, Shanqing Mountain, and leave with a memorable experience of China.

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