



Queensland University of Technology  
Brisbane Australia



## Fundamentals of Business Process Management

*with* Assoc Professor Marcello La Rosa  
Professor Marlon Dumas

This course introduces business process management by working through each phase of the BPM lifecycle.

You'll learn mainstream techniques and tools for process identification, discovery, analysis, improvement, automation and monitoring. You'll also see how to apply these techniques and tools to a range of examples and case studies that show the power of BPM in practice.

This course is for anyone with an interest in or role related to organisational improvement initiatives and related technologies, or anyone with the desire to learn.

Starts **12 October 2015**

Length **8 Weeks**



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