Contents

Leading Digital Transformation: The Scandinavian Way .......................... 1
Bendik Bygstad, Hans-Petter Aanby, and Jon Iden

Software Complexity and Organization of Firms’ Offshoring Activities ...... 15
Arto Ojala, Eriikka Paavilainen-Mäntymäki, Ning Su, and Kalle Lyytinen

Exploring Factors Influencing Participant Drop-Out Behavior in a Living Lab Environment .................................................. 28
Abdolrasoul Habibipour, Ali Padyab, Birgitta Bergvall-Kåreborn, and Anna Ståhlbröst

Technostress and Social Networking Services: Uncovering Strains and Their Underlying Stressors .......................... 41
Markus Salo, Henri Pirkkalainen, and Tiina Koskelainen

Like, Share and Follow: A Conceptualisation of Social Buttons on the Web .................................................. 54
Jan Ljungberg, Dick Stenmark, and Fahd Omair Zaffar

Principles for Enabling Deep Secondary Design .......................... 67
Jan Pries-Heje and Magnus Rotvit Perlt Hansen

Service Interaction Flow Analysis Technique for Service Personalization .... 83
Olli Korhonen, Anna-Liisa Syrjänen, Marianne Kinnula, Minna Isomursu, and Kari Kuutti

Accelerated Tuning of Platform Boundary Resources .......................... 98
Amir Mohagheghzadeh and Daniel Rudmark

“Maybe Some Learn It the Hard Way”: A Nexus Analysis of Teachers Mediating Children’s Online Safety ........................................... 111
Heidi Hartikainen, Netta Iivari, and Marianne Kinnula

Wickedness in Design of e-Health Systems for People Diagnosed with Schizophrenia ........................................... 125
Susanne Lindberg

The ‘Holy Grail’ of Interoperability of Health Information Systems: Challenges and Implications ........................................... 140
Line Silsand

Author Index .......................... 155
Nordic Contributions in IS Research
8th Scandinavian Conference on Information Systems,
SCIS 2017, Halden, Norway, August 6-8, 2017,
Proceedings
2017, VII, 155 p. 24 illus., Softcover
ISBN: 978-3-319-64694-7